





	Date					
1 st visit	D D M M Y Y					
2 nd visit	D D M M Y Y					
3 rd visit	D D M M Y Y					
4 th visit	D D M M Y Y					

Response	Time	Number of dwellings
	H H M M	on a stand:
	H H M M	
	Н Н М М	What is your dice score?
	Н Н М М	

Survey No.:

RESPONDENT QUALIFIES				
Questionnaire completed	1			
Selected respondent not at home but appointment made	2			
Selected respondent at home but not available and appointment made	3			
No one at home	4			
DOES NOT QUALIFY				
Vacant house / flat / stand / not a house or a flat	5			
No person qualifies according to specifications for the survey				
Respondent cannot communicate with interviewer because of language				
Respondent is not capable to be interviewed / cannot communicate without any form of assistance				
REFUSAL	•			
Contact person refused	9			
Interview refused by selected respondent	10			
Interview refused by parent	11			

, ,	d older and South African citizens in household excluding visitors <i>unless</i> 18 in which case proceed to interview head of household	
Name of person 18yrs and older whose birthday is next		

SELECTION OF THE HOUSEHOLD: STANDS VS HOUSEHOLDS

Households are DEFINED as a group of persons who live together, and who eat together four times a week or more, or a single person who lives alone. HOWEVER, in this study we are interested in ALL HOUSEHOLD MEMBERS aged 18 OR ABOVE, living on the demarcated stand. If NONE of the household members are 18 years or older (child headed households), we are interested in the oldest person in that household. Physically a stand may be defined by any material marking the perimeter of the property, e.g. fence, hedge, brick wall, etc. IT IS POSSIBLE TO HAVE MORE THAN ONE HOUSEHOLD LIVING ON A STAND.

HOW TO SELECT RESPONDENT IF MORE THAN ONE ADULT IN HOUSEHOLD

To randomise the selection of the respondent, the next birth day rule is used. You should record the names and birthday of each person over the age of 18 from the household in the table below. The person who celebrates their birthday next should be interviewed first.

PLEASE REFER TO SURVEY HANDBOOK TO VIEW AN EXAMPLE OF HOW THIS IS COMPLETED

	PLEASE REFER TO SURVEY HANDBOOK TO VIEW AN EXAMPLE OF HOW THIS IS COMPLETED							
P Code	Name		Birthday					
P1		D	D	M	M	Υ	Υ	
P2		D	D	M	M	Υ	Υ	
Р3		D	D	M	M	Υ	Υ	
Р4		D	D	M	M	Υ	Υ	
P5		D	D	M	M	Υ	Υ	
Р6		D	D	M	M	Υ	Υ	
P7		D	D	M	М	Υ	Υ	
Р8		D	D	M	М	Υ	Υ	
Р9		D	D	M	M	Υ	Υ	
P10		D	D	M	М	Υ	Υ	



								Gauteng City-Region Observ	Valory University	(
Name										
Address										
Municipali	ty			Ward Code						
	Home									
Telephone	Work									
	Cell									
Introduct	ion: Hello, my	name is								
Johannesl opinions of interview with thouse we please	burg to intervion a range of is will last about sands of other proceed with	ew people livessues to do we half an hour people, and the interviev	ving in all p vith your lift r, and your all your pe w – we wo	We have been parts of Gauten fe, your commo answers will be troonal details uld really value	g to talk abunity, what we completed will be shreed your views	out their governme ly confide dded so t	quality of ent should ntial — th hat no-on	flife, and ddo, and ey will be ne can trac	to get your so on. The mixed in	,
	ORKER: PLEAS			VING QUESTION NECESSARY)	NS ON THIS	S PAGE BY	OBSERV	ATION		
Δ1	To which pop			respondent be	long?	1 = Afric 2 = Asia 3 = Colo	n/Indian		1 X 2 X X	

/U <u>INU I</u> I	READ OUT THESE QUESTIONS UNLESS NECESSARY)			
A1	To which population group does the respondent belong? (CODE BY OBSERVATION) (If there is any doubt, ask respondent: 'Which race or population group do you belong to?' and read out list)	1 = African 2 = Asian/Indian 3 = Coloured 4 = White 5 = other	1 2 3 4 5	X X X X
A2	What is the sex of the respondent? (CODE BY OBSERVATION) (If there is any doubt whatsoever, ask respondent: "Are you male or female?")	1 = Male 2 = Female	1 2	Х

А3	Which type of dwelling does this household occupy? (CODE BY OBSERVATION)	1 = House or brick/concrete structure on a separate stand 2 = Traditional dwelling/hut/structure made of traditional materials 3 = Flat or apartment in a block of flats 4 = Cluster house in a complex 5 = Townhouse (semi-detached house in a complex) 6 = Semi-detached house not in a complex 7 = House/flat/room separate from main dwelling in backyard 8 = Informal dwelling/shack in backyard 9 = Informal dwelling NOT in backyard, e.g. in informal/squatter settlement or on a farm 10 = Room or flat part of main dwelling / property	1 2 3 4 5 6 7 8 9 10	X X X X X X X
А3	(CODE BY	8 = Informal dwelling/shack in backyard 9 = Informal dwelling NOT in backyard, e.g. in informal/squatter	_	X
		10 = Room or flat part of main dwelling / property 11 = Caravan/tent 12 = Unit in retirement home or village or barracks etc.	11	X
		13 = Hostel 14 = Other	12 13 14	X



A4	Type of material MAINLY used for the walls (CODE BY OBSERVATION – enter single code only)	1 = Bricks with no plaster/internal covering 2 = Bricks WITH internal plastering / covering 3 = Cement block/Concrete with no plaster/internal covering 4 = Cement block/Concrete WITH internal plastering / covering 5 = Corrugated iron/zinc 6 = Wood 7 = Plastic 8 = Cardboard 9 = Mud and cement mix 10 = Wattle and daub 11 = Tile 12 = Mud/earth/dung 13 = Thatch/grass/branches 14 = Asbestos 15 = Prefab 16 = Other	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	X X X X X X X X X X X X X	
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(START INTERVIEW FROM HERE)

First, let's talk about your household. Please note that when I talk about households, households are defined as a group of people who live together, and who eat together four times a week or more, or a single person who lives alone. So one house, for example, can include more than one household; and there may be other households living in a flat or back room of your dwelling — I only want us to talk about YOUR household.

1.1	How many rooms does your household occupy? (exclude bathroom/toilet/kitchen)	No. of rooms [excluding bathroom/kitchen/toilet] IF MORE THAN 1, SKIP TO 1.3		
1.2	If ONE room only, does this ho	usehold share this room with other households?	YES	NO
	ASK ALL: Please tell me about	your tenure in this dwelling. Is it:	Co	ode
		Owned, but paying off a bond	1	X
		Owned, and fully paid off	2	X
	Ownership	Free RDP house	3	X
		Used government housing subsidy and own contribution		X
		Transfer of title deed of existing government house	5	X
		Private rental	6	X
1.3	T	Rent from housing association	7	X
1.3	Tenancy	Public/municipal/council rental	8	X
		Sub-tenant / sub-let		X
	Informal Sattlement	Informal dwelling/shack, paying rent	10	X
	Tillorinal Settlement	Informal dwelling/shack, not paying rent		X
	Tribal tenure	The dwelling is on tribal land/communal land	12	X
Informal Settlement Tribal tenure	House sitting (looking after the house for another owner)	13	X	
	Other	Rent free (allowed to stay rent free by the owner)	14	X
		Occupation of vacant dwelling		X



NOW LET'S TALK ABOUT THE SERVICES YOU HAVE ACCESS TO

VOW LET	S TALK ABOUT THE SERVICES YO	OU HAVE ACCESS TO				
1.4	What is the main water source for this household?	2 = Piped - in dwelling v 3 = Piped - in dwelling v 4 = Piped - yard tap with	pes) free water pes) paid for m	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X 10 X 11 X 12 X 13 X 14 X		
1.5	Is the place where you collect w (200m is about 2 soccer fields long)	vater more than 200m f	rom your house?	YES NO		
1.6	Who usually fetches the water?	1 = respondent 2 = spouse/partner 3 = adult female relative/re 4 = adult male relative/re 5 = girl child 6 = boy child 7 = Other		1 X 2 X 3 X 4 X 5 X 6 X 7 X		
1.7	Would you say the water you receive is always clean, usually, sometimes, hardly ever or never clean? ASK ALL	1 = Always 2 = Usually 3 = Sometimes 4 = Hardly ever 5 = Never		1 X 2 X 3 X 4 X 5 X		
1.8	Does this household get any wa	ter from a rainwater ta	nk?	YES NO		
1.9	What type of toilet facility is available to this household	1 = Flush toilet connecte waterborne) 2 = Flush toilet with sept 3 = Chemical toilet 4 = Ventilated Improved 5 = Basic pit latrine (Pit to 6 = Bucket toilet 7 = Neighbours toilet 8 = No access to toilet 9 = Other	Pit Latrine (VIP) coilet <i>without</i> ventilation)	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X		
1.10	How many <u>OTHER</u> households, toilet with your household?		0 = Only this household uses the toilet Number of households using toilet			
Does this household re-use any water (for example using water from the bath to flush the toilet)?						



1.12	How is the refuse or rubbish of this household disposed of?	1 = Refuse removed from the hous 2 = Refuse removed from the hous 3 = Placed on communal refuse du 4 = Placed on own refuse dump 5 = Burnt in pit 6 = Buried 7 = Throw it in the street/in the ve 8 = No refuse removal service at all 9 = Other	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X			
1.13	If you think about the large bla rubbish, how many bags of refu produce each week? EXCLUDE etc.)	use does your household	Write number of bags [excluding garden waste]			
1.14	Does this household recycle any	waste? If Yes [Skip to 1.16]		YES NO		
1.15	If you do NOT recycle, why not? DO NOT READ OUT OPTIONS UNLESS PROMPT REQUIRED	1 = Have nothing to recycle 2 = Don't care about recycling 3 = It is too much trouble/difficult 4 = Want to recycle waste but do r 5 = Want to recycle waste but the it 6 = Don't know/no response/other	1 X 2 X 3 X 4 X 5 X 6 X			
1.16	ASK ALL: What energy source is MOST used for cooking in your household? SINGLE RESPONSE ONLY	1 = Electricity 2 = Gas/LPG 3 = Paraffin 4 = Wood 5 = Coal 6 = Dung 7 = Solar energy 8 = Other 9 = don't know	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X			
1.17	What energy source is MOST used for lighting? SINGLE RESPONSE ONLY	1 = Electricity 2 = Gas/LPG 3 = Paraffin 4 = Wood 5 = Candles 6 = Solar energy 7 = Other 8 = don't know	2 = Gas/LPG 3 = Paraffin 4 = Wood 5 = Candles 6 = Solar energy 7 = Other			
1.18	What type of electrical supply, if any, does this house have? MULTIPLE MENTION	1 = None 2 = Electricity with conventional management of the second of	1 X 2 X 3 X 4 X 5 X 6 X 7 X			
1.19	Thinking about the cost of elect such as paraffin, candles, water municipal rates, approximately your household spend per mont	how much does	't Know			
1.20		arrears (i.e. unpaid accounts tha services like water and electricit		YES NO		
1.21	Have you ever had the water cu	t off for non-payment?		YES NO		
1.22	Have you ever had the electricity cut off for non-payment?					



1.23		m your dwelling due to non-payment of bills for ICLUDE EVICTIONS FOR NON PAYMENT OF RENT OR	YES	NO
1.24	If yes, who evicted you?	1 = Municipality 2 = Private landlord 3 = Other	1 2 3	XXX

LET'S TALK ABOUT HOW SATISFIED YOU ARE, OR ARE NOT, WITH YOUR DWELLING AND GOVERNMENT SERVICES

SEKV.	CLS					
		Very satisfied	Satisfied	Neither	Dissatisfied	Very dissatisfied
1.25	How satisfied are you with the dwelling you are currently living in?	1	2	3	4	5
1.26	How satisfied are you with the water you currently have access to?	1	2	3	4	5
1.27	How satisfied are you with the sanitation /sewerage service you currently have access to?	1	2	3	4	5
1.28	How satisfied are you with the waste removal service you currently have access to?	1	2	3	4	5
1.29	How satisfied are you with the energy sources you currently have access to?	1	2	3	4	5
1.30	How satisfied are you with how much you have to pay for municipal services?	1	2	3	4	5
1.31	How satisfied are you with the way you are billed for municipal services?	1	2	3	4	5
1.32	How satisfied are you with the roads you use every day?	1	2	3	4	5

LET'S	TALK ABOUT WHEN AND HOW YOU	CAME TO LIVE HERE		
2.1	Were you born in Gauteng or did you move into Gauteng from another province or country?	1 = Born in Gauteng [SKIP to 2.7] 2 = Migrated into Gauteng	1 2	X
2.2	When did you move into Gauteng?	Write year	Υ	Υ
2.3	From where did you move into Gauteng?	1 = Limpopo 2 = Free State 3 = North West 4 = Mpumalanga 5 = Western Cape 6 = Eastern Cape 7 = Northern Cape 8 = KwaZulu-Natal 9 = From outside South Africa [SKIP to 2.5]	1 2 3 4 5 6 7 8	X X X X X X X
2.4	Which place (or nearest town) did you move into Gauteng from?	Note to field worker: select place (or nearest town) from list of SA towns [then skip to 2.6]		
2.5	Which country did you move into Gauteng from?	Note to field worker: Write name of country		
2.6	From where did you move into this particular dwelling? Read out the two options	1 = Directly from another province or country [SKIP to 2.9] 2 = Somewhere else in Gauteng	1 2	X
2.7	When did you move into this particular dwelling?	Write year Y If always lived in this dwelling tick block and Sk	Y (IP to	2.10
2.8	From where in Gauteng did you move into this dwelling?	Note to field worker: select name from list of suburbs. If name cannot be found, capture Local municipality code and write down place name		



2.9	What type of dwelling were you living in before this one you currently live in?	1 = House or brick/concrete structure 2 = Traditional dwelling/hut/structure made of traditional materials 3 = Flat or townhouse 4 = Informal dwelling in an informal settlement 5 = Informal dwelling in the backyard of a formal dwelling 6 = Other	1 2 3 4 5 6	X X X X
2.10	Where do you consider to be "home"? DO NOT READ OUT OPTIONS	1 = Limpopo 2 = Free State 3 = North West 4 = Mpumalanga 5 = Western Cape 6 = Eastern Cape 7 = Northern Cape 8 = KwaZulu-Natal 9 = Gauteng 10 = A country outside South Africa	1 2 3 4 5 6 7 8 9	X X X X X X X X

ASK ALL: LET'S TURN OUR ATTENTION TO YOUR SUBURB AND YOUR COMMUNITY

3.1	Have you seen any improvement and / or deterioration in this community / suburb in the <u>last 12 months</u> ?	1 = Improvement 2 = Deterioration 3 = No change	1 X 2 X 3 X
3.2	What are the <u>TWO</u> biggest problem DO NOT READ OUT OPTIONS	ns facing your community? TWO responses only:	
	1 = Child abuse 2 = Corrupt councillors 3 = Crime 4 = Domestic violence 5 = HIV/AIDS 6 = Housing 7 = Hunger	14 = Unemployment 15 = High Cost of Living 16 = Drugs 17 = Alcohol Abuse 18 = Lack of basic services 19 = Noise 20 = Litter/dirt	FIRST
	8 = Political Tensions / Conflict 9 = Poverty 10 = Rape 11 = Theft of Livestock 12 = Drought / Flood / Natural Disaster 13 = Disease	21 = Lack of maintenance 22 = Vandalism 23 = Teenage pregnancy 24 = Foreigners 25 = Fire 26 = Floods 27 = Other	SECOND

	If you have visited any of the following types of public amenities in your area in the last year, how satisfied were you with them?								
		Very satisfied	Satisfied	Neither	Dis- satisfied	Very dis- satisfied	N/A (Not visited)		
3.3	Museums / art galleries	1	2	3	4	5	6		
3.4	Libraries	1	2	3	4	5	6		
3.5	Sports facilities / events	1	2	3	4	5	6		
3.6	World Heritage sites (Cradle of Humankind, Maropeng etc.)	1	2	3	4	5	6		
3.7	Botanic gardens / parks / open green spaces	1	2	3	4	5	6		



LET'S TALK ABOUT TRANSPORT

LE I 3	TALK ABOUT TRANSPORT				
4.1	Think about the trip that make MOST often, that in using transport – taxis or trains and so on. What is purpose of this trip that y make most often?	volves cars or the	travels looking for 3 = To go to the pluniversity) 4 = Shopping 5 = Taking children 6 = To go to a place 7 = Other purpose	ace where I study (e.g. school, collego	2 /
4.2	Thinking about this trip that you make MOST often, where do you usually go (in other words, what is your final destination)? Note to field worker: Select destination from suburb list Gauteng, or nearest town if outside Gauteng. If cannot for destination in a rural are Local municipality code and name			vithin lestination and suburb), capture vrite place	
4.3	Think about the last time time did you start?			Write hour then minute (Use 24 hour time format)	H M M
4.4	How long did the trip take destination?	e to get t	o your	Write time in minutes [Convert hours to minutes]	M M M
4.5	Think about the type of transport you used when made the trip. What were different types of transpoused to make the trip? MULTIPLE MENTION	all the	1= Walk 2= Bicycle 3= Motorbike 4= Car as driver 5= Car as passenge 6= Car as passenge 7= Taxi 8= Train 9= Gautrain 10= BRT / ReaVaya 11= School bus 12= Other bus 13 = Other type	er through a lift club	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X 10 X 11 X 12 X 13 X
4.6	Thinking about the <i>longe</i> of your trip, what type of transport did you use for part of the trip? SINGLE MENTION		1 = Walk 2 = Bicycle 3 = Motorbike 4 = Car as driver 5 = Car as passeng 6 = Car as passeng 7 = Taxi 8 = Train 9 = Gautrain 10 = BRT / ReaVay 11 = School bus 12 = Other bus 13 = Other mode	er through a lift club	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X 10 X 11 X 12 X 13 X
4.7	Still thinking about this ty transport, the one that to longest time, how satisfie dissatisfied were you with	ok the ed or	1 = Very satisfied 2 = Satisfied 3 = Neither satisfie 4 = Dissatisfied 5 = Very dissatisfie		1 X 2 X 3 X 4 X 5 X



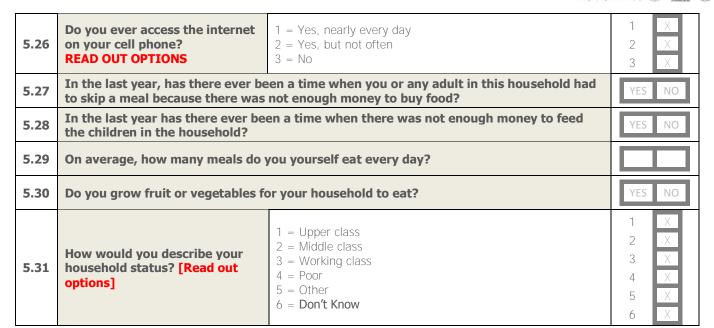
			1	
4.8	How far, in walking time, is the closest point to reach public transport from your home? (i.e. taxi stop, bus stop, train station)?	1 = Up to 10 minutes walk 2 = From 11 to 20 minutes walk 3 = From 21 to 30 minutes walk 4 = From 31 to 40 minutes walk 5 = More than 40 minutes walk 6 = Don't know	1 2 3 4 5 6	X X X X X
4.9	Do you ever use public transport such as buses, minibus taxis, trains, etc.?	If No [SKIP to 4.11]	YES	NO
4.10	What is the single biggest problem you encounter with public transport on a regular basis? DO NOT READ OUT OPTIONS IF YOU USE PUBLIC TRANSPORT THEN SKIP TO 4.12	1 = Unreliability 2 = Unroadworthy vehicles 3 = Crime / Security 4 = Reckless driving 5 = Rude drivers and/or passengers 6 = Lack of comfort 7 = Expense 8 = Insufficient service at night 9 = Insufficient service on the weekends 10 = Long walk to the nearest stop/station 11 = Long wait at stop / station 12 = Other	1 2 3 4 5 6 7 8 9 10 11 12	X X X X X X X X X
4.11	If you DO NOT use public transport, what is the main reason for this? DO NOT READ OUT OPTIONS SINGLE RESPONSE ONLY	1 = No public transport services in my area 2 = It takes too long to walk to the nearest stop/station 3 = The wait for public transport is too long 4 = I worry about crime / security on public transport 5 = I worry about road / rail accidents on public transport 6 = I can afford a car and travel / maintenance costs 7 = I get to work/school on time with my car 8 = I can take unplanned trips during the day easily with my car 9 = I drop off friends / family on my way, and that's better than everyone using public transport 10 = I am a member of a lift club / passenger 11 = I walk / cycle 12 = I can't afford public transport 13 = I don't want to use public transport 14 = Other	1 2 3 4 5 6 7 8 9 10 11 12 13 14	X X X X X X X X X X
4.12	Are there any children attending school in your household?	If No [SKIP to 4.16]	YES	NO
4.13	Think about the child attending school. What is the MAIN mode of transport this child uses to get to school in the morning? [FIELDWORKER: ROTATE FROM YOUNGEST TO OLDEST CHILD — SO INTERVIEW 1 ASK FOR YOUNGEST, INTERVIEW 2 ASK ABOUT OLDEST, INTERVIEW 3 BACK TO YOUNGEST, AND SO ON. CODE WHETHER OLDEST OR YOUNGEST]	1=Youngest 2=Oldest 3=No school-going children in the household [SKIP TO 4.16] 1 = Walk 2 = Bicycle 3 = Motorbike 4 = Car as driver 5 = Car as passenger 6 = Car as passenger through a lift club 7 = Taxi 8 = Train 9 = Gautrain 10 = BRT/ReaVaya bus 11 = School bus 12 = Other bus 13 = Other mode	1 2 3 1 2 3 4 5 6 7 8 9 10 11 12 13	X X X X X X X X X X



4.14	What time does this child need to leave home in order to get to school on time?	Write the time (24 Hour time format)
4.15	What time does school start for the child?	Write the time (24 Hour time format)
4.16	Approximately how much does your household spend in total on transport each month?	Per month: R X Dont Know

4.16	spend in total on transport each m	nonth?	Do	nt Know			
I NOU	/ WANT TO ASK YOU ABOUT THE RE	SOURCES IN THIS	ΗΟΙ	ISEHOLD			
5.1	Many people are in debt at the moment, either from credit cards or bonds or other types of debt. Do you owe money to anyone including a bank or a shop or a money-lender? If No [SKIP TO 5.9]						
5.2	Are you/your household paying a	mortgage loan/boi	ıd?			YES NO	
5.3	Do you owe money on a credit can	·d?				YES NO	
5.4	Are you/your household paying ba	ack a car Ioan (vehi	cle 1	inance)?		YES NO	
5.5	Are you paying back a personal lo					YES NO	
5.6	Are you paying back a loan from a shop/Hire Purchase account)?	iny other person/in	stitı	ition (e.g. mid	cro-lender, spaza	YES NO	
5.7	Are you paying back a loan from f	riends, family, relat	ives	or a stokvel?)	YES NO	
5.8	Do you owe money but are not pa	ying it back?				YES NO	
	Does anybody in this household refollowing social grants?	eceive any of the		(a)	(b) Number of household receiving		
5.9	Disability grant			YES NO			
5.10	Old age pension			YES NO			
5.11	War Veterans grant			YES NO			
5.12	Foster care grant			YES NO			
5.13	Care dependency grant			YES NO			
5.14	Child support grant			YES NO			
5.15	Social relief in distress grant			YES NO			
5.16	Registered on the indigency register			YES NO	N/A		
Does	this household have any of the follo	owing that are in go	ood	working orde	r (i.e. not broken)?:		
5.17	Telephone (landline)					YES NO	
5.18	Cell phone					YES NO	
5.19	Television					YES NO	
5.20	Personal computer/laptop					YES NO	
5.21	Internet connection					YES NO	
5.22	Radio/CD player/music system					YES NO	
5.23	TopTV, DSTV and / or M-Net					YES NO	
5.24	Did you access the internet in the If No [SKIP to 5.26]	past 4 weeks?				YES NO	
5.25	Where do you mostly access the internet from? READ OUT - SINGLE MENTION	1 = Work 2 = Home 3 = University/Collegue 4 = Library or comm 5 = Internet cafe 6 = Other location				1 X X X X X X X X X X X X X X X X X X X	





LET'S	LET'S TALK NOW ABOUT YOUR PARTICIPATION IN COMMUNITY PROCESSES						
6.1	Did you REGISTER to vote for the 2011 local elections? 1 = Yes 2 = No [SKIP TO 6.4] 3 = Was already registered						
6.2	Did you VOTE in the 2011 local elections If Yes [SKIP TO 6.4]			YES NO			
6.3	If NOT, why did you not vote? DO NOT READ O	JT OPTIONS					
	1 = Not allowed to vote (not SA citizen, too young) 2 = Did not know who to vote for 3 = Does not think his/her vote will make any difference 4 = Did not have a chance to go and vote (work commitments, illness) 5 = Local elections don't matter 6 = Don't like politics 7 = Other (specify) 6 7						
	In the last year, have you or any member of your h	ousehold attended any o	of the following	j:			
6.4	Ward meeting			YES NO			
6.5	Street committee or resident's association meeting						
6.6	Community development forum meeting			YES NO			
6.7	Mayoral imbizo meeting			YES NO			
6.8	Integrated Development Plan (IDP) meeting			YES NO			
6.9	School governing body meeting			YES NO			
6.10	Community policing forum meeting			YES NO			
6.11	How satisfied are you with the performance of the <i>national</i> government? Would you say you are very satisfied, satisfied, dissatisfied or very dissatisfied?		Q 6.11 Q 6	.12 Q 6.13			
6.12	How satisfied are you with the performance of the <i>provincial</i> government? Would you say you are very satisfied, satisfied, dissatisfied or very dissatisfied?	1 = Very satisfied 2 = Satisfied 3 = Neither satisfied nor dissatisfied	1 X 1 2 X 2 3 X 3	X 1 X X X X X X X			
6.13	How satisfied are you with the performance of the local municipality? Would you say you are very satisfied, satisfied, dissatisfied or very dissatisfied?	4 = Dissatisfied 5 = Very dissatisfied	4 X 4 5 X 5	X 4 X X 5 X			



6.14	Thinking about the different levels of government, which level of government, if any, do you think has done the most to improve your quality of life?	1= National government 2= Provincial governmen 3= Local municipality 4= None of them	t	1 X 2 X 3 X 4 X
6.15	Have you ever tried to contact a about something) If No (SKIP TO		t? (e.g. to complain or enquire	YES NO
6.16	If yes, did you get a response? If	No (SKIP TO 6.18)		YES NO
6.17	If yes, were you satisfied with th	e response you receive	d?	YES NO
6.18	In general, do you think most go doing their best to service the per principles of Batho Pele? IF respondent doesn't know wha "Meaning "People First", Batho Pele is public servants to be service oriented service delivery."	eople according to the at it means, say: is an initiative to get	1 = Yes 2 = No 3 = Never interact with government officials	1 X 2 X 3 X
6.19	Have you ever been asked to pay a bribe to a government official, traffic cop, policeman or other public servant?			YES NO
6.20	Your local council is meant to develop a plan for developing your area, called the 'Integrated Development Plan' or 'IDP'. Have you ever heard of IDPs before? If No (SKIP to 6.22)			YES NO
6.21	Local people are meant to partici you belong to – participated in the			YES NO
6.22	How do you <i>generally</i> find out about what your municipality is doing? RECORD BELOW, MULTIPLE MENTIONS POSSIBLE, TICK ALL OPTIONS MENTIONED			
6.23	And how would you <i>prefer</i> to fine RECORD BELOW: <u>PREFERRED</u> , SI			

		6.22 Normally hear	6.23 Prefer to hear
1	Newspaper, magazine	1	1
2	Internet	2	2
3	SMS/mobile phone application	3	3
4	Municipal call centre/municipal office	4	4
5	Multi Purpose Community Centres	5	5
6	Pamphlets/leaflet	6	6
7	Radio	7	7
8	At a ward meeting	8	8
9	In person from municipal officials/ward councillors	9	9
10	Through word of mouth from friends and neighbours	10	10
11	None of the above	11	11
12	Don't care/don't want to hear from municipality	12	12



Now I'd like to ask some questions about your opinions. Please be as frank as you wish.

READ OUT STATEMENTS, HAND RESPONDENT OPINION SCALE

Listen to the following statements, and please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree.

nor disagree, disagree, or strongly disagree.							
		Strong Agre		<u> </u>	Neither	Disagree	Strongly Disagree
6.24	Politics is a waste of time	1	2		3	4	5
6.25	No one cares about people like you	1	2		3	4	5
6.26	Indians do not deserve to benefit from affirmative action	1	2		3	4	5
6.27	People like you cannot influence developments in your community	1	2		3	4	5
6.28	The country is going in the wrong direction	1	2		3	4	5
6.29	The 2011 local election was free and fair	1	2		3	4	5
6.30	The judiciary (courts, judges etc.) is free from government influence	1	1 2 3 4		4	5	
6.31	Blacks and whites will never really trust each other	1 2 3 4		4	5		
6.32	Corruption is the main threat to our democracy	1 2 3 4		4	5		
6.33	Coloured people are playing an important role in helping build the new South Africa	1 2 3 4		4	5		
6.34	The press is free to say or write what it likes	1	2		3	4	5
6.35	It is important to look after the environment	1	2		3	4	5
6.36	Imagine that there are three friends who are talking about life in Gauteng. The first one says: "Gauteng should be for South Africans only. They must send foreigners back to their countries." The second one says: "A lot of foreigners came to work in South Africa for poor wages under apartheid. We all suffered under the same system. They should be allowed to stay." The third one says, "Foreign people living in Gauteng are alright, but only if they have got legal permission from the government". Which one person best describes how you feel?						
6.37	Generally speaking, do you think that most people in your community can be trusted or that you need to be very careful when dealing with people in your community? 1 = Most people can be trusted 2 = You need to be very careful 3 = Don't know				eful :	1 X X X X X	

I AM NOW GOING TO ASK YOU A FEW QUESTIONS ABOUT YOUR LIFE. CAN YOU TELL ME HOW SATISFIED OR DISSATISFIED YOU ARE WITH THESE PARTS OF YOUR LIFE?

7.1	The amount of money you have available to you personally	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X
7.2	The amount of time you have to do the things you want to do	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X



		0 = Not in a relationship 1 = Very Satisfied	0	X
7.3	Your marriage or relationship with your partner	2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	2 3 4 5	X X X
7.4	Family life – the time you spend & the things you do with them	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X
7.5	Friends	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X
7.6	Your standard of living	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X
7.7	Compared with five years ago, is it easier or harder for people like you to find jobs, or is there no change?	1 = Easier 2 = No change 3 = Harder 4 = Don't know	1 2 3 4	X X X
7.8	The way you spend your leisure time – recreation, relaxation, etc.?	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X
7.9	The area / neighbourhood where you live now?	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X
7.10	How satisfied are you with your life AS A WHOLE these days?	1 = Very Satisfied 2 = Satisfied 3 = Neutral 4 = Dissatisfied 5 = Very Dissatisfied	1 2 3 4 5	X X X X

Still talking about your opinions, and please still be as frank as you wish:

Sometimes a man is made angry by things that his wife/partner does. In your opinion, is a man justified in hitting or beating his partner in the following situations? [READ OUT EACH OPTION AND RECORD RESPONSE] 7.11 NO If she goes out without telling him? NO 7.12 If she doesn't look after the children? 7.13 NO If she argues with him? 7.14 If she refuses to have sex with him? NO 7.15 NO If she burns the food? 7.16 YES NO If she is unfaithful?



7.17	Let us talk about one particular issue that many people have opinions about. Imagine that there are three friends who are talking about abortion. The first one says: "Abortion is morally wrong and should <i>never</i> be allowed" The second says: "Abortion should <i>only</i> be allowed if the mother's life is in danger or the pregnancy was a result of rape" Then the third one says: "Abortion <i>on request</i> should be the right of every woman" Which one person best describes how you feel?	1 = First person 2 = Second person 3 = Third person	1 X 2 X 3 X
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LET'S TALK ABOUT EMPLOYMENT AND WORK OPPORTUNITIES

8.1	Are you currently the owner of a business, one that you were responsible for starting up (even if you are not working in this business now)? If No [SKIP to 8.3]				
8.2	How old is this business?	Write number of years	y y y		
8.3	If you have ever tried to start a business, did it fail or succeed?	1 = Never tried to start a business [SKIP to 8.6] 2 = Too early to tell 3 = Failed 4 = My business is a success 5 = My business was a success and I sold it/stopped running it 6 = My business brings in some money, but not enough, so I have to do other things to earn income	1 X 2 X 3 X 4 X 5 X 6 X		
8.4	for small businesses (also known a If No [SKIP to 8.6]	vernment department or agency that provides support as SMMEs)	YES NO		
8.5	How satisfied are you with the support that government provides for small business development	1 = Very satisfied 2 = Satisfied 3 = Neither satisfied nor dissatisfied 4 = Dissatisfied 5 = Very dissatisfied	1 X 2 X 3 X 4 X 5 X		
8.6	ASK ALL What is your employment status? SINGLE RESPONSE ONLY	1 = Employed full time, formal sector 2 = Employed part time, formal sector 3 = Employed full time, informal sector 4 = Employed part time, informal sector 5 = Self employed, own business, NOT working from home 6 = Self-employed, own business, working from home 7 = Unemployed & looking for work [Skip to 8.21] 8 = Unemployed, not looking for work, would accept work [Skip to 8.21] 9 = Do not want to work [Skip to 9.1] 10 = Disabled [Skip to 9.1] 11 = Housewife/home-maker [Skip to 9.1] 12 = School pupil / Full-time student [Skip to 9.1] 13 = Retired person/pensioner [Skip to 9.1]	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X 10 X 11 X 12 X 13 X		
8.7	Which sector are you employed in? DO NOT READ OUT OPTIONS	1= Agriculture, hunting, forestry and fishing 2= Mining and quarrying 3= Manufacturing 4= Electricity, gas and water supply 5= Construction 6= Wholesale and retail trade 7= Transport, storage and communication 8= Financial, insurance, real estate and business services 9= Community, social and personal services 10= Private household 11= Public sector / government 12= Other - specify:	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X 10 X 11 X 12 X		



	Does your job provide any of the f	ollowing:	
8.8	Training and education		YES NO
8.9	Paid leave/sick leave		YES NO
8.10	Family leave		YES NO
8.11	Housing subsidy		YES NO
8.12	Transport allowance		YES NO
8.13	What kind of employment contract do you have?	1 = Indefinite contract 2 = Fixed term contract 3 = Temporary post through employment agency 4 = Apprenticeship or other training scheme 5 = No contract 6 = Other	1 X 2 X 3 X 4 X 5 X 6 X
	Besides your basic salary, does yo	ur remuneration include any of the following items:	
8.14	Overtime payments		YES NO
8.15	Medical Aid		YES NO
8.16	Pension/Provident fund		YES NO
8.17	Performance bonus		YES NO
8.18	Annual bonus / 13 th cheque		YES NO
8.19	How many hours do you work per	week in your main job?	
8.20	On the whole, how satisfied are you with the working conditions in your job? IF THE RESPONDENT IS EMPLOYED, GO TO 9.1	1 = Very satisfied 2 = Satisfied 3 = Neither satisfied nor dissatisfied 4 = Dissatisfied 5 = Very dissatisfied	1 X 2 X 3 X 4 X 5 X
8.21		type of work, business, or activity for which you got rexpected to be paid? This could include car washing is so on.	YES NO
8.22	What is the main reason that you did not work in the past 7 days?	1 = No jobs available 2 = Looking after children/family members 3 = Retired 4 = Don't want to work 5 = Don't need to work 6 = Housewife 7 = Disabled 8 = Student/scholar	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X
8.23	How long have you been unemployed for?	1 = Less than 6 months 2 = 6 months to less than 1 year 3 = 1 year to less than 2 years 4 = 2 years to less than 4 years 5 = 4 years or more 6 = Never been employed	1 X 2 X 3 X 4 X 5 X 6 X
8.24	During the past 4 weeks, have you	taken any action to look for any kind of work?	YES NO





8.25	Would you be able to take up work if offered? READ OUT OPTIONS	1 = Yes, immediately 2 = Yes, within 2 weeks 3 = Yes, but more than 2 weeks from now 4 = No	1 2 3 4	X X X		·
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LET'S TALK ABOUT ISSUES RELATED TO CRIME AND SAFETY FOR A WHILE

LE I 3	LET'S TALK ABOUT ISSUES RELATED TO CRIME AND SAFETY FOR A WHILE						
9.1	During the past year, has the crime situation in this area improved, stayed the same or got worse?	1 = Improved 2 = Stayed the same 3 = Got worse	1 2 3	X X X			
9.2	Have you been a victim of crime in	the past year?	YE	S NO			
9.3	Has another member of your hous	ehold been a victim of crime in the past year	YE	S NO			
9.4	How safe do you feel walking in the area where you live during the day?	1 = Very safe 2 = Fairly safe 3 = Neither safe nor unsafe 4 = Bit unsafe 5 = Very unsafe	1 2 3 4 5	X X X			
9.5	How safe do you feel walking in the area where you live after dark?	1 = Very safe 2 = Fairly safe 3 = Neither safe nor unsafe 4 = Bit unsafe 5 = Very unsafe	1 2 3 4 5	X X X X			
9.6	How safe do you feel at home?	1 = Very safe 2 = Fairly safe 3 = Neither safe nor unsafe 4 = Bit unsafe 5 = Very unsafe	1 2 3 4 5	X X X			
9.7	How satisfied are you with safety and security services provided by government where you live?	1 = Very satisfied 2 = Satisfied 3 = Neither satisfied nor dissatisfied 4 = Dissatisfied 5 = Very dissatisfied	1 2 3 4 5	X X X X			

Let's talk about you and your community again

In the	In the past year, have you participated in the activities of any of the following clubs, societies or organisations?		
10.1	Ratepayers Association	YES NO	
10.2	Sports club	YES NO	
10.3	Trade union	YES NO	
10.4	Civic Association	YES NO	
10.5	Men's / Women's organisation	YES NO	
10.6	Church, religious organisation	YES NO	
10.7	Choir	YES NO	
10.8	Neighbourhood Watch	YES NO	
10.9	Social or recreational club	YES NO	
10.10	Youth Organisations/clubs	YES NO	
10.11	Savings club (stokvel)	YES NO	
10.12	Political party	YES NO	



10.13	Student organisation	YES NO
10.14	Street/block committee	YES NO
10.15	Tribal/clan association	YES NO
10.16	Business/Professional organisation	YES NO
10.17	Cultural organisation	YES NO
10.18	Burial society	YES NO
10.19	Any other non-governmental or community-based organisation	YES NO
10.20	Other	YES NO

Let's chat briefly about health issues						
11.1	Where do you usually go for medical care?	1 = Private health care facilities 2 = Public health care facilities [SKIP TO 11.3] 3 = Use public and private facilities 4 = Traditional healer 5 = N/A, don't usually need health care [SKIP TO 11.3]	1 X 2 X 3 X 4 X 5 X			
11.2	If you are not using public health facilities, what is the MAIN reason that you don't use public health facilities?	1 = Distance/accessibility 2 = Cost 3 = Quality of care 4 = No public health facilities available 5 = Other	1 X 2 X 3 X 4 X 5 X			
11.3	Are you personally covered by any form of medical aid or other medical insurance?	1 = Medical Aid 2 = Hospital plan 3 = No medical insurance 4 = Other	1 X 2 X 3 X 4 X			
11.4	Let us think about particular health problems that are facing your community. Which one health problem is the biggest facing your community? SINGLE RESPONSE ONLY DO NOT READ OUT OPTIONS UNLESS PROMPT REQUIRED	1 = Alcohol abuse 2 = Cholera 3 = Diarrhoea 4 = Drug abuse 5 = HIV/Aids 6 = Malnutrition 7 = Measles 8 = Tuberculosis (TB) 9 = Malaria 10 = Obesity 11 = Heart disease 12 = High blood pressure 13 = Diabetes (sugar) 14 = Cancer 15 = Teenage pregnancy 16 = Other				
11.5	How often, if ever, does your health status prevent you from doing daily work?	1 = Always 2 = Some of the time 3 = Hardly ever 4 = Never	1 X 2 X 3 X 4 X			
11.6	How often, if ever, does your health status prevent you from taking part in your usual social activities (physical and emotional problems)?	1 = Always 2 = Some of the time 3 = Hardly ever 4 = Never	1 X 2 X 3 X 4 X			
11.7	How satisfied are you with the health services that government provides?	1 = Very satisfied 2 = Satisfied 3 = Neither satisfied nor dissatisfied 4 = Dissatisfied 5 = Very dissatisfied 6 = Don't use public health/don't know	1 X 2 X 3 X 4 X 5 X 6 X			



WE ARE ALMOST AT THE END NOW. I JUST HAVE A FEW MORE QUESTIONS ABOUT YOU

WE AK			I HAVE A FEW MORE QUEST	IONS ADOUT 100	T	
12.1	What is the highest level of school education you have completed?	0 = None /Grade 0 1 = Grade 1 / Sub A 2 = Grade 2 / Sub B 3 = Grade 3 / Std 1 / L 1 4 = Grade 4 / Std 2 / L 2 5 = Grade 5 / Std 3 / L 3 6.=.Grade 6 / Std 4 / L 4 7 = Grade 7 / Std 5 / L 5 8 = Grade 8 / Std 6 / L 6 / Form 1 9 = Grade 10 / Std 8 / L 8 / FIII / NTC 1 / RCE Higher 11 = Grade 11 / Std 9 / F IV 12 = Grade 11 / Std 9 / F IV 12 = Grade 12 / Std 10 / Matric 13 = College/technikon/ university/ certificate 14 = College/ technikon/ university diploma 15 = Technikon/ university degree 16 = Post-graduate degree(e.g. Hons/MA/PhD) 17 = Unspecified				
12.2	What is your current	t age?	(Enter number of years Old):			
12.3	Do you have any kind of disability Do you have any kind of disability? 0 = Not disabled 1 = Sight disability 2 = Hearing disability 3 = Communication/speech disability 4 = Physical disability 5 = Intellectual disability 7 = Multiple disabilities					
12.4	How many people, including you, live in this household? (That is the people living in the same dwelling and usually eating together for at least 4 nights per week)					
12.5	Who is the head of this household? Not the dwelling, but the household where you eat together 4 nights a week or more. 1 = Respondent 2 = Spouse/partner of respondent 3 = Spouses/partners/parents 7 = Grandfather of respondent 7 = Grandfather of respondent 8 = Other female 9 = Other male					
12.6	How many of the household members are under 18 years old?					
12.7	Can you tell me what is the total amount of money brought into the household per month by all household members? This is after deductions such as tax, medical aid and pension contributions. Fieldworker Note: You may show the respondent the table so that they can select the approximate Total Household Monthly Income. (This should be the sum of all money actually brought into the household by all household members from salaries, grants, pensions and any other source of income.) 1 = No income No income 2 = R 1 - R 400 3 = R 401 - R 800 4 = R 801 - R 1 600 5 = R 1 601 - R 3 200 7 = R 6 401 - R 12 800 8 = R 12 801 - R 25 600 9 = R 25 601 - R 51 200 10 = R 51 201 - R 102 11 = R 102 401 - R 204			3 = R 401 - R 800 4 = R 801 - R 1 600 5 = R 1 601 - R 3 200 6 = R 3 201 - R 6 400 7 = R 6 401 - R 12 800 8 = R 12 801 - R 25 600 9 = R 25 601 - R 51 200 10 = R 51 201 - R 102 400 11 = R 102 401 - R 204 800 12 = R 204 801 or more 13 = Response not given	1 X 2 X 3 X 4 X 5 X 6 X 7 X 8 X 9 X 10 X 11 X 12 X 13 X	
	any money into this		ousenoid, piease tell me whi	ich of the following activities	, if any, bring	
12.8	Formal employment				YES NO	
12.9	Informal employment				YES NO	
12.10	Government grants including pensions					
12.11	Support from Family / remittances					
12.12	Support from Friends				YES NO	
12.13	Renting out a dwelling/flat/room/garage/etc.				YES NO	



12.14	Savings / returns from investment	YES NO
12.15	Does this household give support or money to any other household, such as relatives living elsewhere?	YES NO

Interviewer Signature Supervisor Signature Date: D D M M Y Y

THANK YOU VERY MUCH

Manual Capture

Form Completed

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