

## QoL III SURVEY QUESTIONNAIRE

LOCATION INFORMATION: Enter location information for this visit	ADDITIONAL INFORMATION		
A.1 Select the municipality (Munic)	Refer to your field map	City of Johannesburg	798
		City of Tshwane	799
		Ekurhuleni	797
		Emfuleni	760
		Lesedi	762
		Merafong City	766
		Midvaal	761
		Mogale City	763
		Randfontein	764
Westonaria	765		
A.1.2 Type in the ward code for this household (ward) . Refer to the map.	Type in the ward code that appears on the map. Code must be 8 characters long		
SAL	Small area layer code		
<b>DWELLING UNIT AND HOUSEHOLD SELECTION</b>			
D.1 How many dwellings are on this stand?			
D.3 How many households are in the selected dwelling unit?			
<b>RESPONDENT SELECTION</b>			
E.1 How many eligible respondents in the selected household? <b>Remember, only respondents 18 and older and not just visiting in Gauteng</b>			

## FIELDWORKER OBSERVATIONS

H.1 To which population group does the respondent belong?	African	1
	Coloured	2
	Indian/Asian	3
	White	4
	Other	5
H.2 What is the gender of the respondent?	Male	1
	Female	2
H.3 Which type of dwelling does this household occupy?	House, brick or concrete structure on a separate stand	1
	Traditional dwelling, hut or structure made of traditional materials	2
	Flat or apartment in a block of flats	3
	Cluster house in a complex	4
	Townhouse (semi -detached house in a complex)	5
	Semi -detached house not in a complex	6
	House, flat or room separate from main dwelling in backyard	7
	Informal dwelling or shack in backyard	8
	Informal dwelling NOT in backyard, e.g. in informal squatter settlement or on a farm	9
	Room or flat which is part of main dwelling or property	10
	Caravan or tent	11
	Unit in a retirement home or barracks etc.	12
	Hostel	13
	Other	14

**HOUSEHOLD INFORMATION:**

1.1 How many rooms does your household occupy? Excluding bathroom, toilet or kitchen. <b>Remember, number of rooms cannot be 0</b>		
1.2 If one room only, how many other households does this household share this room with?		
<b>Let's talk about your dwelling</b>		
1.3 Please tell me about your tenure in this dwelling. Is it:	Owned, but paying off a bond	1
	Owned and fully paid off	2
	Free RDP house	3
	Used government housing subsidy and own contribution	4
	Transfer of title deed of existing government house	5
	Private rental	6
	Rent from housing association	7
	Public, municipal or council rental	8
	Sub tenant or sub let	9
	Informal dwelling or shack, paying rent	10
	Informal dwelling or shack, not paying rent	11
	The dwelling is on tribal or communal land	12
	House sitting (looking after the house for another owner)	13
	Rent free (allowed to stay rent free by the owner)	14
	Occupation of vacant dwelling	15

<b>Now let's talk about the services you have access to</b>		
1.4 What is the main water source for this household?	Piped - in dwelling with no meter <b>(Skip to Q1.6)</b>	1
	Piped - in dwelling with prepaid meter <b>(Skip to Q1.6)</b>	2
	Piped - in dwelling with standard meter <b>(Skip to Q1.6)</b>	3
	Piped - yard tap with no meter <b>(Skip to Q1.6)</b>	4
	Piped - yard tap with prepaid meter <b>(Skip to Q1.6)</b>	5
	Piped - yard tap with meter <b>(Skip to Q1.6)</b>	6
	Street taps or stand pipes, free water	7

	Street taps or stand pipes, paid for	8
	Borehole or well	9
	Rainwater tank	10
	Flowing river or stream	11
	Dam, pool or standing water	12
	Water tanker or truck	13
	Other	14
1.5 Is the place where you collect water more than 200 meters from your house?	Yes	1
	No	0
1.6 Would you say the water you receive is always clean, usually, sometimes, hardly ever, never.	Always	1
	Usually	2
	Sometimes	3
	Hardly ever	4
	Never	5
1.7 Does this household get any water from a rain water tank, for the household or watering the garden, etc.?	Yes	1
	No	0
1.8 Does this household re-use any water (for example using water from the bath to flush the toilet)?	Yes	1
	No	0
1.9 What type of toilet facility is available to this household?	Flush toilet connected to sewage system - full waterborne	1
	Flush toilet with septic tank	2
	Chemical toilet	3
	Ventilated improved pit latrine (VIP)	4
	Basic Pit latrine - pit toilet without ventilation	5
	Bucket toilet	6
	Neighbour's toilet	7
	Communal toilet	8
	No access to toilet	9
	Other	10
1.10 How many <u>OTHER</u> households, if any, share this toilet with your household? <b>Leave as 0 if only this household uses the toilet</b>		

1.11 How is the refuse or rubbish of this household disposed of? <b>Do NOT read out the options</b>	Refuse removed from the house at least once a week	1
	Refuse removed from the house less often	2
	Placed on communal refuse dump	3
	Placed on own refuse dump	4
	Burnt in pit	5
	Buried	6
	Thrown in the street or veldt	7
	No refuse removal service at all	8
	Other	9
1.12 If you think about the large black rubbish bags often used for rubbish, how many bags of refuse does your household produce each week? EXCLUDE garden waste such as cut grass etc. <b>If the respondent does not know, capture as "-1"</b>		
1.13 Does this household recycle any waste?	Yes	1
	No	0
	Don't know	2
1.14 What type of electricity supply, if any, does this household have? <b>Can be a multiple mention</b>	Electricity with prepaid card	1
	Electricity with conventional meter	2
	Other electricity supply: Solar or wind generators	3
	Other electricity supply: petrol or diesel generators	4
	Connection from neighbour's house	5
	Connection from elsewhere	6
	Car battery	7
	Do not know	8
	None	9
1.15 How satisfied are you with using prepaid cards for your electricity. <b>Read out the options. Only complete this question if the Prepaid option is one of the options chosen in the previous question</b>	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5

1.16 What energy source is MOST used for lighting in your household?	Electricity	1
	Gas or LPG	2
	Paraffin	3
	Wood	4
	Candles	5
	Solar Energy	6
	Other	7
1.17 Does your household have any arrears (unpaid accounts that have built up over time) for payment of municipal services like water and electricity?	Yes	1
	No	0
1.18 Have you ever had the water cut off for non-payment?	Yes	1
	No	0
1.19 Have you ever had the electricity cut off for non-payment?	Yes	1
	No	0
1.20 Have you ever been evicted from your dwelling?	Yes	1
	No <b>(Skip to Q1.21)</b>	0
1.20.1 For what reason were you evicted? Can be a multiple mention.	Due to non-payment of bills for municipal services like water and electricity	1
	Due to not paying rent	2
	Any other reason	3

**Let's talk about how satisfied you are, or are not, with your dwelling and government services**

1.21 How satisfied are you with the dwelling you are currently living in?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.22 How satisfied are you with the water you currently have access to?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3

	Dissatisfied	4
	Very dissatisfied	5
1.23 How satisfied are you with the sanitation or sewerage service you currently have access to?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.24 How satisfied are you with the waste removal service you currently have access to?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.25 How satisfied are you with the energy sources you currently have access to?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.26 How satisfied are you with how much you have to pay for municipal services?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.27 How satisfied are you with the way you are billed for municipal services?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.28 How satisfied are you with the roads you use every day?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3

	Dissatisfied	4
	Very dissatisfied	5
1.29 How satisfied are you with the street lights where you live?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.30 How satisfied are you with the educational services where you live?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
1.31 How satisfied are you with the storm water drains where you live?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5

**Let's talk about when and how you came to live here**

2.1 Were you born in Gauteng or did you move into Gauteng from another province or country?	Born in Gauteng <b>(Skip to Q2.6)</b>	1
	Migrated into Gauteng	2
2.2 When did you move into Gauteng? <b>Write the year only.</b>		
2.3 Did you move to Gauteng from a province in South Africa or from another country?	From another Province inside South Africa	1
	From another country <b>(Skip to 2.5)</b>	2
2.4 From which province did you move from into Gauteng?	Eastern Cape	2
	Free State	4
	Kwazulu Natal	5
	Limpopo	9
	Mpumalanga	8
	Northern Cape	3



	North West	6	
	Western Cape	1	
2.4.1 From which municipality did you move from into Gauteng - Western Cape <b>(Skip to Q2.6)</b>			
2.4.2 From which municipality did you move from into Gauteng -Eastern Cape <b>(Skip to Q2.6)</b>			
2.4.3 From which municipality did you move from into Gauteng - Northern Cape <b>(Skip to Q2.6)</b>			
2.4.4 From which municipality did you move from into Gauteng - Free State <b>(Skip to Q2.6)</b>			
2.4.5 From which municipality did you move from into Gauteng - Kwazulu Natal <b>(Skip to Q2.6)</b>			
2.4.6 From which municipality did you move from into Gauteng - North West <b>(Skip to Q2.6)</b>			
2.4.8 From which municipality did you move from into Gauteng – Mpumalanga <b>(Skip to Q2.6)</b>			
2.4.9 From which municipality did you move from into Gauteng – Limpopo <b>(Skip to Q2.6)</b>			
2.5 Which country did you move into Gauteng from? <b>Choose the name of the country and the relevant code from the country lookup list</b>	COUNTRY	CODE	
2.6 From where did you move into this particular dwelling? <b>Read out the three options</b>	Directly from another province or country <b>(Skip to Q2.9)</b>		1
	Somewhere else in Gauteng		2
	Always lived in this dwelling <b>(Skip to Q2.10)</b>		3
2.7 When did you move into this particular dwelling? <b>Write the year only.</b>			
2.8 From which municipality in Gauteng did you move to this particular dwelling?	City of Johannesburg	798	
	City of Tshwane	799	
	Ekurhuleni	797	
	Emfuleni	760	
	Lesedi	762	
	Merafong City	766	
	Midvaal	761	
	Mogale City	763	
	Randfontein	764	
	Westonaria	765	
2.9 What type of dwelling were you living in before this one you currently live in?	House or brick or concrete structure		1
	Traditional dwelling, hut or structure made of traditional materials		2
	Flat or townhouse		3

	Informal dwelling in an informal settlement		4
	Informal dwelling in the backyard of a formal dwelling		5
	Other		6
2.10 Where do you consider to be "home" <b>Do NOT read out the options</b>	A country outside South Africa	10	
	Eastern Cape	2	
	Free State	4	
	Gauteng	7	
	Kwazulu Natal	5	
	Limpopo	9	
	Mpumalanga	8	
	North West	6	
	Northern Cape	3	
	Western Cape	1	

**Now, let's turn our attention to your suburb or your community**

3.1 Have you seen an improvement and/or deterioration in this community or suburb in the <u>last 12 months</u> ?	Improvement	1
	Deterioration	2
	No Change	3
3.2 What is the biggest problem facing your community? <b>Do NOT read out the options.</b>	Air pollution	1
	Alcohol abuse	2
	Child abuse	3
	Corrupt councilors	4
	Crime	5
	Disease	6
	Domestic violence	7
	Drought or food or natural disaster	8
	Drugs	9
	Fire	10
	Foreigners	11
	High cost of living	12

	HIV AIDS	13
	Housing	14
	Hunger	15
	Lack of basic services	16
	Lack of maintenance	17
	Litter or dirt	18
	Noise	19
	Political tensions or conflict	21
	Poverty	22
	Rape	23
	Teenage pregnancy	24
	Unemployment	25
	Vandalism	26
	Water pollution	27
	Other	20
<p><b>For the next set of questions, please tell me if you have ever visited any of the following facilities or not. I will read out the options, specifying whether you visited them once, 2-3 times, more or never. Then tell me how satisfied you were with them</b></p>		
3.3 In the last 12 months, how often, if ever, have you visited a museum or art gallery?	Once	1
	Two to three times	2
	More	3
	Never <b>(Skip to Q3.5)</b>	4
3.4 How satisfied were you with the museum or gallery you visited?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
3.5 In the last 12 months, how often, if ever, have you visited a library?	Once	1
	Two to three times	2
	More	3
	Never <b>(Skip to Q3.7)</b>	4

3.6 How satisfied were you with the library you visited?	Very satisfied	1
	Satisfied	2
	Neither satisfied or dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
3.7 In the last 12 months, how often, if ever, have you visited a sport facility?	Once	1
	Two to three times	2
	More	3
	Never <b>(Skip to Q3.9)</b>	4
3.8 How satisfied were you with the sport facility you visited?	Very satisfied	1
	Satisfied	2
	Neither satisfied or dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
3.9 In the last 12 months, how often, if ever, have you visited a World Heritage site, such as the Cradle of Humankind or Maropeng?	Once	1
	Two to three times	2
	More	3
	Never <b>(Skip to Q3.11)</b>	4
3.10 How satisfied were you with the heritage site you visited?	Very satisfied	1
	Satisfied	2
	Neither satisfied or dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
3.11 In the last 12 months, how often, if ever, have you visited a botanical garden, park or other open spaces	Once	1
	Two to three times	2
	More	3
	Never <b>(Skip to Q4.1)</b>	4
3.12 How satisfied were you with the garden, park or open spaces you visited?	Very satisfied	1
	Satisfied	2

	Neither satisfied or dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5

**Now, let's talk about transport**

4.1 Have you made a trip from your house to anywhere in the past month? <b>If no trips were made in the last month, probe the respondent to ensure no movement took place out of the house by foot or vehicle. Note that the default value is 'yes'. Only when you have made absolutely sure that no movement out of the house took place can you change it to 'no'</b>	Yes	1
	No <b>(Skip to Q4.9)</b>	0
4.1.1 Think about the trip that you make most often that involves walking or cycling or other mode of transport such as a taxi, car or train.	To go to work	1
	To look for work (respondent is unemployed and travels looking for work)	2
	To go to the place where I study (school, college, university)	3
	Shopping	4
	Taking children to school	5
	To go to a place of leisure or entertainment	6
	Other purpose	7
Thinking about this trip that you make MOST often, where do you usually go (in other words, what is your final destination?) This trip can be to a place inside or outside of Gauteng		
4.2.1 Is this trip to a place inside of Gauteng?	Yes	1
	No <b>(Skip to Q4.3)</b>	0
4.2.2 To which place do you travel inside of Gauteng? Only if 4.1 = 'Yes'. In the first box (4.2.2.a), please capture the municipality name and code. For 4.2.2.b, capture the main Place Name and code and for 4.2.2.c capture the Sub Place Name and code. Names and codes can be found on the Excel spread sheet lookup list.		
4.2.2a Municipality		
4.2.2b Main Place		
4.2.2c Sub Place		
4.2.2.1 Does the respondent know the main and/or sub place he/she has travelled to?	Yes	1
	No	0

4.3 Think about the last time you made this trip. What time did you start? <b>Use the hh:mm format</b>		
4.4 What time did you arrive at your final destination?		
4.5 Think about the last time you made this trip, from your home to you destination (one way). What was the total cost for this specific trip? Cost should be indicated in Rand. <b>If the respondent does not know type in -1;</b>		
4.6 Think about the type of transport you used when you made the trip. What were all the different types of transport you used to make the trip? <b>Can be a multiple mention</b>	Walk	1
	Bicycle	2
	Motorbike	3
	Car as driver	4
	Car as passenger	5
	Car as passenger though a lift club	6
	Taxi	7
	Train	8
	Gautrain	9
	ReaVaya bus (BRT Joburg)	10
	Other bus	11
	School bus	12
	Other type transport	13
4.7 Thinking about the LONGEST distance travelled as part of your trip, what type of transport did you use for this part of the trip? <b>Choose 1 Option only</b>	Walk	1
	Bicycle	2
	Motorbike	3
	Car as driver	4
	Car as passenger	5
	Car as passenger though a lift club	6
	Taxi	7
	Train	8
	Gautrain	9
	ReaVaya bus (BRT Joburg)	10
	Other bus	11
	School bus	12

	Other type transport	13
4.8 Still thinking about this type of transport, the one that you travelled the longest, how satisfied or dissatisfied were you with it?	Very satisfied <b>(Skip to Q4.10)</b>	1
	Satisfied <b>(Skip to Q4.10)</b>	2
	Neither satisfied or dissatisfied <b>(Skip to Q4.10)</b>	3
	Dissatisfied <b>(Skip to Q4.10)</b>	4
	Very dissatisfied <b>(Skip to Q4.10)</b>	5
4.9 What is the main reason you have not made any trips or travelled in the last month?	Pensioner and stay at home <b>(Skip to Q4.12)</b>	1
	House wife or home maker and stay at home <b>(Skip to Q4.12)</b>	2
	Student and stay at home <b>(Skip to Q4.12)</b>	3
	Disabled and stay at home <b>(Skip to Q4.12)</b>	4
	Ill and stay at home <b>(Skip to Q4.12)</b>	5
	Unemployed and no money to travel <b>(Skip to Q4.12)</b>	6
	No money to travel <b>(Skip to Q4.12)</b>	7
	Work from home <b>(Skip to Q4.12)</b>	8
	I don't have access to any transport <b>(Skip to Q4.12)</b>	9
	I don't want to go anywhere <b>(Skip to Q4.12)</b>	10
	Other <b>(Skip to Q4.12)</b>	11
	Don't know or no opinion <b>(Skip to Q4.12)</b>	12
<b>How often, if ever, do you use the following forms of transport?</b>		
4.10 BRT - Joburg.	Daily	1
	Often	2
	Hardly Ever	3
	Never	4
<b>What is the single biggest problem with the following modes of transport?</b>		
4.11 The single biggest problem with the BRT - Joburg.	Crime or security	3
	Expense	7
	Inconvenient	16
	Insufficient night service	8
	Insufficient weekend service	9

	Lack of comfort	6
	Long wait at stop or station	11
	Nearest stop or station located too far away	10
	No connections to other modes of transport	15
	Reckless drivers	4
	Rude drivers and/or passengers	5
	The network is too small	14
	Too strictly managed or too many rules	13
	Unreliability	1
	Unroadworthy or mechanically unsafe	2
	User congestion or too busy	12
	Don't know, no opinion	18
	Other	17
4.12 How far, in walking time, is the closest point to reach public transport from your home? For example, a taxi stop, bus stop or train station.	Up to 10 minutes walk	1
	From 11 to 20 minutes walk	2
	From 21 to 30 minutes walk	3
	From 31 to 40 minutes walk	4
	More than 40 minutes walk	5
	Don't know	6
<b>What is the single biggest problem with walking or cycling to work, the shops or anywhere, not for exercise (even if you do not walk or cycle)</b>		
4.13.1 Walking problems	Crime	1
	Destination is too far	2
	Vehicle Accident risk	3
	Lack of good paths	4
	It takes too long	5
	Too much effort	6
	Poverty Status	7
	No shower at destination	8
	Other	9



	Don't know or no opinion	10
4.13.2 Cycling problems	Crime	1
	Destination is too far	2
	Vehicle Accident risk	3
	Lack of good paths	4
	It takes too long	5
	Too much effort	6
	Poverty Status	7
	No shower at destination	8
	No lock up facility at destination	9
	Don't know how to cycle	10
	Other	11
	Don't know or no opinion	12
4.14 Will the introduction of e-tolls change the route that you travel?	Yes	1
	No	0
4.15 Will the introduction of e-tolls change your mode of travel, for example from a car to a bus or train?	Yes	1
	No	0
4.16 Do you know approximately how much money your household spends on transport each month?	Yes	1
	No <b>(Skip to Q5.1)</b>	0
4.16.1 Approximately how much does your household spend in total on transport each month? Provide cost in Rand		

**I now want to ask about the resources in this household**

<b>Many people are in debt at the moment, either from credit cards or bonds or other types of debt. The following questions are about debt</b>		
5.1 Do you owe money to anyone including a bank or a shop or a money lender?	Yes	1
	No <b>(Skip to Q5.4)</b>	0
5.2 Are you paying..... <b>Multiple mention</b>	a mortgage loan or bond?	1
	a credit card?	2
	a car loan (vehicle finance)?	3
	a personal loan from a bank?	4

	a loan from any other person or institution(e.g. micro-lender, spaza shop, Hire Purchase account)?	5	
	a loan from friends, family, relatives or a stokvel?	6	
5.3 Do you owe money but are not able to pay it back?	Yes	1	
	No <b>(Skip to Q5.4)</b>	0	
	Respondent refused to answer <b>(Skip to Q5.4)</b>	2	
5.3.1 Why are you not paying it back?	Cannot afford it	1	
	Have no disposable income	2	
	Other	3	
5.4 Does this household have any of the following that are in good working order, that is not broken? Can be multiple mention	Telephone or landline	1	
	Cell phone	2	
	Television	3	
	Personal computer or laptop	4	
	Internet connection	5	
	Radio, cd player or music system	6	
	TopTV, DSTV and_ or MNET	7	
	Car	8	
	Bicycle	9	
5.5 Did you access the internet in the past 4 weeks?	Yes	1	
	No <b>(Skip to Q5.7)</b>	0	
5.6 Where do you access the Internet from? Can be multiple mention	Work	1	
	Home	2	
	University, college or school	3	
	Library or community center	4	
	Internet Café	5	
	Cell phone	6	
	Other location	7	
5.7 In the last year, has there ever been a time when you or any other adult in this household had to skip a meal because there was not enough money to buy food?	Yes	1	
	No	0	

5.8 In the last year, has there ever been a time when there was not enough money to feed the children in the household?	Yes	
	No	
	There are no children in this household	
5.9 Do you grow food or vegetables for your household to eat, sell, or not at all?	To eat	
	To sell	
	To eat and sell	
	Do not grow any	

**Let's talk about your participation in community processes**

6.1 Are you registered to vote for the 2014 general election?	Yes	1
	No <b>(Skip to Q 6.4)</b>	0
6.2 Do you plan to vote in the 2014 elections? We are not interested in who you may vote for, just whether or not you plan to vote.	Yes	1
	No <b>(Skip to Q6.4)</b>	0
6.3 Why do you not plan to vote? <b>Do NOT read out the options.</b>	Not allowed to vote, for example not RSA citizen <b>(Skip to Q6.4)</b>	1
	Don't know who to vote for <b>(Skip to Q6.4)</b>	2
	Does not think his/her vote will make any difference <b>(Skip to Q6.4)</b>	3
	Don't care <b>(Skip to Q6.4)</b>	4
	No ID <b>(Skip to Q6.4)</b>	5
	Don't like politics, broken promises, waste of time <b>(Skip to Q6.4)</b>	6
	Other, please specify	7
6.3.1 Specify the reason if the answer to the previous question was "Other"		
6.4 In the last year, have you or any member of your household attended any of the following: (Can be multiple mention)	Ward meeting	1
	Street committee or resident's association meeting	2
	Community development forum meeting	3
	Mayoral imbizo meeting	4
	Integrated development plan (IDP) meeting	5
	School governing body meeting	6
	Community policing forum meeting	7
	None	8

How satisfied are you with the performance of:		
6.5 The National Government	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
6.6 The Provincial Government	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
6.7 The Local Municipality	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
6.8 Thinking about the different levels of government, which level of government, if any, do you think has done the most to improve your quality of life?	National Government	1
	Provincial Government	2
	Local Government	3
	None of them	4
6.9 Have you ever tried to contact a government department? For example to complain or enquire about something.	Yes	1
	No <b>(Skip to Q6.12)</b>	0
6.10 Did you get a response?	Yes	1
	No <b>(Skip to Q6.12)</b>	0
6.11 Were you satisfied with the response you received?	Yes	1
	No	0
6.12 In general, do you think most government officials are doing their best to service the people according to the principles of Batho Pele? <b>If the respondent does not know what it means, say: Meaning 'People First'. Batho Pele is an initiative to get public servants to be service orientated and strive for excellence in service delivery.</b>	Yes	1
	No	0
	Never interact with government officials	2

6.13 Have you ever been asked to pay a bribe to a government official, traffic cop, policeman or other public servant?	Yes	1
	No	0
6.14 Your local council is meant to develop a plan for developing your area, called the Integrated Development Plan or IDP. Have you ever heard of IDPs before?	Yes	1
	No <b>(Skip to 6.16)</b>	0
6.15 Local people are meant to participate in writing the IDP. Have you - or an organisation you belong to -participated in the IDP process in your community?	Yes	1
	No	0
6.16 Your local council is also meant to develop a community based plan for your area. Have you ever heard of the Community Based Plan?	Yes	1
	No <b>(Skip to 6.18)</b>	0
6.17 Local people are meant to participate in the Community Based Plan. Have you, or any organisation you belong to, participated in the Community Based Plan process in your community?	Yes	1
	No	0
6.18 How do you <i>generally</i> find out about what your municipality is doing? <b>Can be multiple mention</b>	Newspaper or magazine	1
	Internet	2
	SMS or mobile phone application	3
	Municipal call center or municipal office	4
	Multi Purpose Community Centers	5
	Pamphlets or leaflets	6
	Radio	7
	At a ward meeting	8
	In person from municipal officials or ward councilors	9
	Through word of mouth from friends and neighbours	10
	Email	11
	None of the above	12
Don't care, do not want to hear from municipality	13	
6.19 How would you <i>prefer</i> to find out about what your municipality is doing? <b>Select only 1 option</b>	Newspaper or magazine	1
	Internet	2
	SMS or mobile phone application	3
	Municipal call center or municipal office	4
	Multi Purpose Community Centers	5
	Pamphlets or leaflets	6

	Radio	7
	At a ward meeting	8
	In person from municipal officials or ward councilors	9
	Through word of mouth from friends and neighbours	10
	Email	11
	None of the above	12
	Don't care, do not want to hear from municipality	13
<p><b>Now I'd like to ask some questions about your opinions. Please be as frank as you wish. Listen to the following statements, and please tell me for each one if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree. <b>Fieldworker, read out statements</b></b></p>		
6.20 Politics is a waste of time	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.21 Indians do not deserve to benefit from affirmative action	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.22 People like you cannot influence developments in your community	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.23 The country is going in the wrong direction	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.24 Gay and lesbian people deserve	Strongly agree	1

equal rights with all other South Africans	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.25 The 2014 general election will be free and fair	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.26 The judiciary (courts, judges, etc.) is free from government influence	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.27 People selling on the street make an area feel more safe	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.28 Economic growth will inevitably damage the environment	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.29 Homosexuality is against the values of my community	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5

6.30 Corruption is the main threat to our democracy	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.31 Mining waste poses a threat to my community	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.32 Coloured people are playing an important role in helping build the new South Africa	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.33 It is acceptable to be violent to gay and lesbian people	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.34 The press is free to say or write what it likes	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.35 Mines drive our economy and if they damage the environment it is a price worth paying	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4



	Strongly disagree	5
6.36 Black and whites will never really trust each other	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.37 People selling on the street damage the image of an area	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.38 Nobody cares about people like me	Strongly agree	1
	Agree	2
	Neither agree nor disagree	3
	Disagree	4
	Strongly disagree	5
6.39 Imagine that there are three friends who are talking about life in Gauteng. <b>The first one says: "Gauteng should be for South Africans only. They must send the foreigners back to their countries."</b> <b>The second one says: "A lot of foreigners came to work in South Africa for poor wages under apartheid. We all suffered under the same system. They should be allowed to stay."</b> The third one says: "Foreign people living in Gauteng are alright, but only if they have legal permission from the government." Which one person best describes how you feel?	First Person	1
	Second Person	2
	Third Person	3
6.40 Generally speaking, do you think that most people in your community can be trusted or that you need to be very careful when dealing with people in your community?	Most people can be trusted	1
	You need to be very careful	2
	Don't know	3

**I am now going to ask you a few questions about your life. Can you tell me how satisfied or dissatisfied you are with these parts of your life?**

7.1 The amount of money you have available to you personally.	Very satisfied	1
	Satisfied	2

	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
7.2 The amount of time you have to do the things you want to	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
7.3 Your marriage or relationship with your partner	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
	Not in a relationship	6
7.4 Family life - The time you spend with them and the things you do with them	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
7.5 Friends	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
7.6 Your standard of living	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5

7.7 Compared with 5 years ago, is it easier or harder for people like you to find jobs, or is there no change?	Easier	1
	No Change	2
	Harder	3
	Don't Know	4
7.8 The way you spend your leisure time - recreation, relaxation etc.?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
7.9 The area or neighbourhood where you live now?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
7.10 How satisfied are you with your life AS A WHOLE these days?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
<b>Sometimes a man is made angry by the things his wife or partner does. In your opinion, is a man justified in hitting or beating his partner in the following situations?</b>		
7.11 If she goes out without telling him?	Yes	1
	No	0
7.12 If she does not look after the children	Yes	1
	No	0
7.13 If she argues with him?	Yes	1
	No	0
7.14 If she refuses to have sex with him?	Yes	1
	No	0
7.15 If she burns the food?	Yes	1

	No	0
7.16 If she is unfaithful?	Yes	1
	No	0
7.17 Let us talk about one particular issue that many people have opinions about. Imagine that there are three friends who are talking about abortion. The first one says: "Abortion is morally wrong and should never be allowed." The second says: "Abortion should only be allowed if the mother's life is in danger or the pregnancy was the result of rape." Then the third one says: "Abortion on request should be the right of every woman." <b>Which one person best describes how you feel?</b>	First Person	1
	Second Person	2
	Third Person	3

**Let's talk about employment and work opportunities**

8.1 Are you currently the owner of a business, one that you were responsible for starting up (even if you are not working in this business now?)	Yes	1
	No <b>(Skip to Q8.6)</b>	0
8.2 How old is this business? <b>Capture the number of years. From when the business started until now. If less than 12 months enter 1.</b>		
8.3 Is this business in the formal or informal sector? <b>Fieldworker: Informal sector means less than 5 employees and not registered for VAT or Tax.</b>	Formal sector <b>(Skip to Q8.6)</b>	1
	Informal sector	2
8.4 What does your business do?	Sell food (fresh, cooked food or groceries)	1
	Sell clothes, accessories, cosmetics, other goods	2
	Provide services to people (hair salon, barber, tailor, shoe mending)	3
	Provide other services (e.g. panel beating, mechanics, plumbing, building, electrical, security)	4
	Make or manufacture goods	5
	Other	6
8.5 Where does your business buy its goods or supplies?	Wholesaler	1
	Retailer	2
	Direct from Factories	3
	Street	4
	Market	5
	Direct from Farms	6
8.6 If you have ever tried to start a	Never tried to start a business <b>(Skip to Q8.8)</b>	1

business, did it fail or succeed?	Too early to tell		2
	Failed		3
	My business is a success		4
	My business was a success and I sold it or I stopped running it		5
	My business brings in some money, but not enough, so I have to do other things to earn income		6
8.7 Have you ever received assistance from any government department or agency that provides support for small businesses (also known as SMMEs).	Yes		1
	No		0
8.8 In the past 7 days, did you do any type of work, business or activity for which you got paid? (even if just for one hour) or expected to be paid? This could include car washing or piece work or selling things and so on.	Yes <b>(Skip to Q8.14)</b>	1	
	No	0	
<b>What is the main reason that you did not work in the past 7 days?</b>			
8.9.1 Between jobs - have been appointed to a new job but have not started yet.	Yes <b>(Skip to Q8.14)</b>		1
	No		0
8.9.2 Unemployed and looking for work.	Yes <b>(Skip to Q8.10)</b>		1
	No		0
8.9.2.1 Why are you not looking for work?	Do not need to work <b>(Skip to Q9.1)</b>		1
	Do not want to work <b>(Skip to Q9.1)</b>		2
	Disabled <b>(Skip to Q9.1)</b>		3
	Housewife or homemaker <b>(Skip to Q9.1)</b>		4
	Looking after family members for no pay <b>(Skip to Q9.1)</b>		5
	School pupil or full time student <b>(Skip to Q9.1)</b>		6
8.10 How long have you been unemployed for?	Retired person or pensioner <b>(Skip to Q9.1)</b>		7
	Less than 6 months		1
	Six months to less than 1 year		2
	One year to less than 2 years		3
	Two years to less than 4 years		4
	Four years or more		5
8.11 During the past 7 days, have you taken any action to look for	Never been employed		6
	Yes <b>(Skip to Q8.13)</b>	1	

any kind of work?	No	0
8.12 During the past 4 weeks, have you taken any action to look for any kind of work?	Yes	1
	No	0
8.13 Would you be able to take up work if offered? <b>Read out the options to the respondent</b>	Yes, immediately <b>(Skip to Q9.1)</b>	1
	Yes, within 2 weeks <b>(Skip to Q9.1)</b>	2
	Yes, but more than 2 weeks from now <b>(Skip to Q9.1)</b>	3
	No <b>(Skip to Q9.1)</b>	4
8.14 What is your employment status?	Employed full time, formal sector	1
	Employed part time, formal sector	2
	Employed full time, informal sector	3
	Employed part time, informal sector	4
	Self employed, own business, NOT working from home	5
	Self employed, own business, working from home	6
8.15 Which sector are you employed in? <b>Do NOT read out the options</b>	Agriculture, hunting, forestry, fishing <b>(Skip to Q8.16)</b>	1
	Mining and quarrying <b>(Skip to Q8.16)</b>	2
	Manufacturing <b>(Skip to Q8.16)</b>	3
	Electricity, gas and water supply <b>(Skip to Q8.16)</b>	4
	Construction <b>(Skip to Q8.16)</b>	5
	Wholesale and retail <b>(Skip to Q8.16)</b>	6
	Transport, storage and communication <b>(Skip to Q8.16)</b>	7
	Financial, insurance, real estate and business services <b>(Skip to Q8.16)</b>	8
	Community, social and personal services <b>(Skip to Q8.16)</b>	9
	Private household <b>(Skip to Q8.16)</b>	10
	Public sector or government <b>(Skip to Q8.16)</b>	11
	Other	12
8.15.1 You answered "Other" to the previous question, please specify		

**Does your job provide any of the following:**

8.16 Training and education	Yes	1
	No	0
8.17 Paid leave or sick leave	Yes	1
	No	0
8.18 Family leave	Yes	1
	No	0
8.19 Housing subsidy	Yes	1
	No	0
8.20 Transport allowance	Yes	1
	No	0
8.21 What kind of employment contract do you have	Indefinite contract	1
	Fixed term contract	2
	Temporary post through employment agency	3
	Apprenticeship or other training scheme	4
	No written contract	5
	Other	6
	Don't know	7
<b>Besides your basic salary, does your remuneration include any of the following items?</b>		
8.22 Overtime payments	Yes	1
	No	0
8.23 Medical aid	Yes	1
	No	0
8.24 Pension or provident fund	Yes	1
	No	0
8.25 Performance bonus	Yes	1
	No	0
8.26 Annual bonus or 13th cheque	Yes	1
	No	0
8.27 How many hours do you work per week in your main job?		

8.28 On the whole, how satisfied are you with the working conditions in your job?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5

**Let's talk about goods and services that you might buy or sell**

9.1 Does anyone in your household take goods out of Gauteng to sell in:	Another province	1
	Another country	2
	None	3
9.2 Does anyone in your household bring goods into Gauteng to sell, from:	Another province	1
	Another country	2
	None	3
9.3 In the 12 months before today, have you bought goods or services from people selling on the street or in the informal sector?	Yes	1
	No <b>(Skip to Q9.6)</b>	0
9.4 What kinds of goods or services did you buy? Can be multiple mention	Food	1
	Clothes	2
	Accessories (cosmetics, jewelry, sunglasses etc.)	3
	Hair salon or barber	4
	Mechanic, car service, panel beating etc.	5
	Tailor, sewing, shoe repair	6
	Other	7
9.5 Why do you buy goods or services from people selling on the street or in the informal sector?	Good prices and affordable <b>(Skip to Q9.7)</b>	1
	Conveniently located nearby <b>(Skip to Q9.7)</b>	2
	I know who I am buying from <b>(Skip to Q9.7)</b>	3
	I can get good brands at good prices <b>(Skip to Q9.7)</b>	4
	Other <b>(Skip to Q9.7)</b>	5
9.6 Why do you NOT buy goods or services from people selling on the street or in the informal sector?	Too expensive	1
	Inconvenient	2
	Dirty or unhygienic	3



	Not enough choice or stock too limited	4
	People think I can't afford real shops	5
	Unsafe	6
	Other	7
<b>Let's talk about issues related to crime and safety for a while</b>		
9.7 During the past year, has the crime situation during the past year improved, stayed the same or got worse?	Improved	1
	Stayed the same	2
	Got worse	3
9.8 Have you been a victim of crime in the past year?	Yes	1
	No	0
9.9 How safe do you feel walking in the area where you live during the day?	Very safe	1
	Fairly safe	2
	Neither safe nor unsafe	3
	Bit unsafe	4
	Very unsafe	5
9.10 How safe do you feel walking in the area where you live after dark?	Very safe	1
	Fairly safe	2
	Neither safe nor unsafe	3
	Bit unsafe	4
	Very unsafe	5
9.11 How safe do you feel at home?	Very safe	1
	Fairly safe	2
	Neither safe nor unsafe	3
	Bit unsafe	4
	Very unsafe	5
9.12 How satisfied are you with safety and security services provided by government where you live?	Very satisfied	1
	Satisfied	2
	Neither satisfied nor dissatisfied	3
	Dissatisfied	4

	Very dissatisfied	5
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**Let's talk about you and your community again.**

10.1 In the past year, have you participated in the activities of any of the following clubs? Can be multiple mention	Ratepayers association	1
	Sports Club	2
	Trade Union	3
	Civic association	4
	Men's or Women's organisation	5
	Church or religious organisation	6
	Choir	7
	Neighbourhood watch	8
	Social or recreational club	9
	Youth organisations or clubs	10
	Savings club (stokvel)	11
	Political Party	12
	Student organisation	13
	Street or block committee	14
	Tribal or clan association	15
	Business or Professional organisation	16
	Cultural organisation	17
	Burial society	18
	Any other non-governmental or community based organisation	19
	None	20
10.2 Of all the types of civil society organisations you belong to, which is the most important to you personally?	Ratepayers association	1
	Sports Club	2
	Trade Union	3
	Civic association	4
	Men's or Women's organisation	5
	Church or religious organisation	6

	Choir	7
	Neighbourhood watch	8
	Social or recreational club	9
	Youth organisations or clubs	10
	Savings club (stokvel)	11
	Political Party	12
	Student organisation	13
	Street or block committee	14
	Tribal or clan association	15
	Business or Professional organisation	16
	Cultural organisation	17
	Burial society	18
	Any other non-governmental or community based organisation	19
	None	20
10.3 Have you taken part in any service delivery protest in the past 12 months?	Yes	1
	No	0

### Let's chat briefly about health issues

11.1 Where do you usually go for medical care?	Private health care facilities	1
	Public health care facilities <b>(Skip to Q11.3)</b>	2
	Use public and private facilities	3
	Traditional healer	4
	Not applicable, don't usually need health care <b>(Skip to Q11.3)</b>	5
11.2 If you are not using public health facilities, what is the MAIN reason that you don't use public health facilities?	Distance or accessibility	1
	Cost	2
	Quality of care	3
	No public health care facilities available	4
	Other	5

11.3 Are you personally covered by any form of medical aid or other medical insurance?	Medical aid	1
	Hospital plan	2
	No medical insurance	3
	Other	4
11.4 Let us think about particular health problems that are facing your community. Which ONE health problem is the biggest facing your community? <b>Do not read out the options unless a prompt is required</b>	Alcohol abuse	1
	Cancer	14
	Cholera	2
	Diabetes (sugar)	13
	Diarrhoea	3
	Drug abuse	4
	Heart disease	11
	High blood pressure	12
	HIV Aids	5
	Malaria	9
	Malnutrition	6
	Measles	7
	Obesity	10
	Teenage pregnancy	15
	Tuberculosis (TB)	8
Other	16	
11.5 How often, if ever, does your health status prevent you from doing daily work?	Always	1
	Some of the time	2
	Hardly ever	3
	Never	4
11.6 How often, if ever, does your health status prevent you from taking part in your usual SOCIAL activities (physical and emotional problems)?	Always	1
	Some of the time	2
	Hardly ever	3
	Never	4
11.7 How satisfied are you with the health services that government	Very satisfied	1

provides?	Satisfied	2
	Neither satisfied or dissatisfied	3
	Dissatisfied	4
	Very dissatisfied	5
	Don't use public health or don't know	6

**We are almost at the end now. I just have a few more questions about you.**

12.1 What is the highest level of school education you have completed? <b>Note, the relevant education had to be completed. Certificates and diplomas must be from an educational institution such as a technikon, college or university. Certificates from vocational or non educational institutions does not count, e.g. first aid certificate from local hospital.</b>	No Education	1
	Grade 0 or Grade R	2
	Grade 1 or Sub A	3
	Grade 2 or Sub B	4
	Grade 3, Std 1 or L1	5
	Grade 4, Std 2 or L2	6
	Grade 5, Std 3 or L3	7
	Grade 6, Std 4 or L4	8
	Grade 7, Std 5 or L5	9
	Grade 8, Std 6, L6 or Form I	10
	Grade 9, Std 7, L7 or Form II	11
	Grade 10, Std 8, L8, Form III, NTC 1, or RCE higher	12
	Grade 11, Std 9 or Form IV	13
	Grade 12, Std 10, Matric	14
	A certificate from a college, technikon or university	15
	A diploma from a college, technikon or university	16
	Technikon or university degree	17
	Post graduate degree - e.g. Hons, MA, PhD	18
	Unspecified	19
12.2 What is your current age? <b>Enter the number of years old</b>		
12.3 Do you have any kind of disability?	Not disabled	0

	Sight disability	1
	Hearing disability	2
	Communication or speech disability	3
	Physical disability	4
	Intellectual disability	5
	Emotional disability	6
	Multiple disabilities	7
12.4 How many people, including you, live in this household? <b>That is the people living in the same dwelling and usually eating together for at least 4 nights per week or more</b>		
12.5 Who is the head of this household? Not the dwelling, but the household where you eat together 4 times per week or more	Respondent	1
	Spouse or partner of respondent	2
	Spouses, partners or parents together	3
	Mother of respondent	4
	Father of respondent	5
	Grandmother of respondent	6
	Grandfather of respondent	7
	Other female	8
	Other male	9
12.6 How many of the household members are under 18 years old?		
12.7 Does anybody in this household receive a social grant of any type, such as an old age pension, child care or disability grant, or is anyone registered on a municipal indigency register?	Yes	1
	No <b>(Skip to Q12.8)</b>	0
12.7.1 What type of grants are received? Can be multiple mention	Disability grant	1
	Old age pension	2
	War veterans grant	3
	Foster care grant	4
	Care dependency grant	5
	Child support grant	6
	Social relief in distress grant	7
	Registered on the indigency register	8

**Notes regarding Q12.8 - You may show the respondent the options that can be selected on the que card provided to you. The Total Household Monthly Income should be the sum of ALL money actually brought into the household by all household members from Salaries, Grants, Pensions and any other source of income.**

<p>12.8 Can you tell me what is the total amount of money brought into the household per month <b><i>by all household members?</i></b> This is after deductions such as tax, medical aid and pension contributions. <b>Fieldworker: If the respondent says "No income", ask: "Are you absolutely sure that no money comes into the household at all, whether from wages, social grants, help from friends and family or any other source? Only if the answer is "yes" then enter as "No Income" otherwise get a value.</b></p>	1 - 400	1
	401 - 800	2
	801 - 1600	3
	1601 - 3200	4
	3201 - 6400	5
	6401 - 12800	6
	12801 - 19200	7
	19201 - 25600	8
	25601 - 38400	9
	38401 - 51200	10
	51201 - 76800	11
	76801 - 102400	12
	102401 - 153600	13
	153601 - 204800	14
	204801 - 500000	15
	More	16
	No Income	17
	Respondent refused	18
<b>Thinking about everyone in this household please tell me which of the following activities, if any, bring any money into this household?</b>		
12.9 Formal employment	Yes	1
	No	0
12.10 Informal employment	Yes	1
	No	0
12.11 Government grants including pensions	Yes	1
	No	0
12.12 Support from family or remittances	Yes	1
	No	0

12.13 Support from friends	Yes	1
	No	0
12.14 Renting out a dwelling, flat, room, garage etc.	Yes	1
	No	0
12.15 Savings or returns on investments	Yes	1
	No	0
12.16 Does this household give support or money to any other household, such as relatives living elsewhere?	Yes	1
	No	0

**I would like to thank you for your participation and sacrificing some of your valuable time. Without your participation this study is not possible. It is much appreciated.**